

# **RISK MANAGEMENT AND MITIGATION**

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# ABSTRACT

The SWAP project consortium is highly dedicated to ensuring that all risks pertaining to the project's deliverables and results are identified and mitigated well in advance. The consortium will pay special attention to the actions that will have to be completed throughout the project duration in order to mitigate the risks that may arise.

This report focuses on the risks identified in the project proposal and quality plan but is also based on the insights and answers regarding potential risks and mitigation that were elicited from each Work Package leader.

For each risk identified, a relevant mitigation strategy will be proposed. This risk management and mitigation report is expected to be a dynamic document. It will be constantly reviewed and adapted throughout the life of the project. The reduction of each risk will be regularly monitored and reviewed at each project meeting and teleconference, and where necessary, corrective measures will be applied. Additionally, the regular communication and smooth communication among the partners through teleconferences and online meetings will ensure the reduction and mitigation of any challenges and risks in the project implementation.

# **KEYWORDS**

Risk management; risk mitigation; risk management report; mitigation methods

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Page | 3

Deliverable 5.2 – Risk Management and Mitigation





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# Table of Contents

Versions	
ABSTRACT	
KEYWORDS	
DISCLAIMER	
ACKNOWLEDGEMENT	
Table of Contents	
1 Introduction	
2 Risk Management and Mitigation	7
3 Conclusion	

Page | 5





# 1 Introduction

There are various kinds of problems and risks that may occur throughout the project implementation period. As these risks, from minor to more severe ones, may affect the project deliverables and implementation, it is important to put in place effective mitigation measures throughout the project duration. To identify the potential risks and ways to mitigate them, all WP leaders were also asked to provide their input.

Overall, the problems identified had to do with problems beyond the partnership's control, problems regarding the deliverables of the project as well as problems regarding the inner workings of the partnership.

The problems beyond the consortium's control may include the socio-political situation and the impact of the Covid-19 outbreak on the project's activities, taking into consideration the restrictions on travelling and on hosting face-to-face events and seminars.

Problems related to the timely completion of deliverables including the proper functioning of the platform, equipment procurement as well as engagement of the target groups are also likely to occur. There are also risks foreseen that are mostly related to the way the partners collaborate and communicate which may result to ineffective collaboration, low quality of deliverables or no completion of deliverables at all.

In the subsections that follow, all the risks identified are presented in detail, the likelihood and severity of those risks is being assessed while corrective measures are also suggested.

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# 2 Risk Management and Mitigation

A principal outcome of risk management is to ensure that the assessment and management of risk is considered in the project management processes throughout the duration of the project. Whilst risk management is a routine project activity, it is important to demonstrate that it is impacting on decisions at operational level. This will be achieved by:

• an assessment of operational risk and,

• ensuring risks associated with alternative options are routinely considered as part of the decision-making process of the consortium.

Towards this end, Eurotraining presents a Risk Management and Mitigation report to the consortium.

In addition to that, a quality control plan has already been developed. This includes clearly defined quality criteria and indicators for the success of the project. It covers the project process (quality and the effectiveness of the partnership) as well as the quality and adequacy of the project products and activities.

# **Identification of Risks**

The risk management approach has the following stages:

- identification of risks
- risk assessment (in terms of severity of impact)
- risk evaluation (including prioritisation of risks in terms of likelihood & interconnection with other WP's)
- measures to mitigate identified risks (preventative and remedial)
- assessment of the likelihood and impact of occurrence of risks (after taking into account the measures proposed)
- action planning to ensure risk is managed at an acceptable level
- monitoring and reporting the level of exposure, including managing remedial actions

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• reviewing the risk environment to ensure the Risk Management Report remains up to date.

A systematic approach to the identification of key risks improves the likelihood of capturing significant threats or opportunities well in advance throughout the project duration. At the same time, this approach facilitates the categorisation of risks and their connection to objectives and activities.

# **Classification of Risks**

During the classification process of risks, all parts of project activity were taken into consideration:

- Project management activities
- WP's Development and deliverables completion
- Quality Assurance Processes
- Partnership Activities
- Financial Management

# **Risk Assessment**

Risks have been classified and assessed in terms of their probability, severity and estimated impact on the project's processes, activities and results.

More specifically, each risk is assessed against the following parameters:

- Likelihood (how likely is the risk to occur in practice)
- Severity of Impact (if the risk did occur, what will be the impact on the project)

Allocated risks will be measured as low, medium and high under the above-mentioned parameters.

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## Likelihood of Occurrence

ESTIMATION	DESCRIPTION	INDICATORS
High	Likely to occur each year or more than	Potential of it occurring several times
(Probable)	50 per cent chance of occurrence.	within the lifetime of the project
		-Could occur but not likely more than
Medium	Likely to occur by less than 25 per cent	once within the lifetime of the project
(Possible)	chance.	-Could be difficult to control due to
		some external influences.
Low	Not likely to occur	-Has not occurred.
(Remote)	Not likely to occur.	-Unlikely to occur.

# Likely Impact and Severity

ESTIMATION	DESCRIPTION
	-Significant impact on the project's achievement or operational
High	activities.
	-Significant stakeholder concern.
	-Significant financial impact.
	<ul> <li>Moderate impact on the Project's achievement or operational</li> </ul>
Medium	activities.
	-Moderate stakeholder concern.
	-Moderate financial impact.
Low	-Low impact on the Project's achievement or operational activities.
LOW	-Low stakeholder concern.
	-Low financial impact.

The risks identified are analysed according to the above-mentioned parameters in the sections to follow.

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### WP1: Gathering information on current practices on Waste Management

# Lead Organization: HUAF, Vietnam

WP 1 RISK DESCRIPTION	SEVERITY	LIKELIHOOD	TIMING	Interaction with other WP's	Mitigation Measures
Time consuming data collection of the informal sector	High	High	At all instances throughout the project, when feedback from private stakeholders is needed	Interaction with all the WP's of the project	Establishing effective collaboration with private stakeholders
The response of private stakeholders might be low or inconclusive.	High	High	Throughout the project implementation	Interaction with all the WP's of the project	Smooth and frequent communication with the stakeholders, keeping them informed regarding the project's activities.
Political or socio- economic instability outside the control of the Consortium	High	High	Throughout the project implementation.	Interaction with all the WP's of the project	Frequent Communication of the partnership through online meetings so in case any challenges arise they will be solved at consortium level

Page | 10

Deliverable 5.2 – Risk Management and Mitigation





### WP2: Building capacity for improvement of graduates' employability

#### WP 2 RISK Interaction Mitigation with other DESCRIPTION SEVERITY LIKELIHOOD TIMING Measures WP's Translation of Interaction The most the with all the important developed WP's of the sections material into project needing local translation Throughout services will be languages might take Medium the project first delivered, Low duration long time so to mitigate the risk of not having key outputs translated in due time. Number of Interaction Constant workshops with all the communication WP's of the might prove among the insufficient project partnership so Throughout for proper any problems Medium Medium the project academic or obstacles are duration staff training spotted and resolved on time so as to avoid delays Restrictions Interaction Preparation of due to Covidwith all the workshops, WP's of the 19 may result training in delays in project material and the delivery sessions well in Throughout of workshops advance

## Lead Organisation: EUROTraining, Greece

Medium

or may

require

Page | 11

adaptation of the training material to be suitable to be High

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the project

Deliverable 5.2 – Risk Management and Mitigation

duration





offered through online platforms				
The accreditation and/or certification processes might take longer time	Medium	High	Throughout the project duration	In advance planning of accreditation procedures so any unexpected obstacles are eliminated
Political or socio- economic instability outside the control of the Consortium might slow down key activities of the project	Medium	Medium	Throughout the project duration	Smooth collaboration among the partnership which will facilitates re allocation of tasks in case there are any delays due to political instability

## WP3: Measures and reform policies for the HEIs offering TVET

# > Lead Organizations: RUA, Cambodia

WP 3 RISK DESCRIPTION	SEVERITY	LIKELIHOOD	TIMING	Interaction with other WP's	Mitigation Measures
The				WP3	Arrange the
stakeholders				interacts with	meeting with
from				WP1 &WP2,	informal
informal			Throughout the	and	sectors to
sector might	High	Medium	project	contributes	understand the
lose interest			duration	to other WPs	project
in				as well.	activities
participating					
to the last					

### Page | 12

Deliverable 5.2 – Risk Management and Mitigation





planned workshops Translation of WP3 We divide the the interacts with translation developed WP1 & WP2. tasks for each material and project staff, might take contributes and a to other WPs long time. translation Throughout the as well. coordinator to Medium project report and Low duration update the progress of work for the management board in monthly meeting. WP3 Political or Try to find sociointeracts with other ways to economic WP1 & WP2, coordinate the instability and project outside the contributes activities based Throughout the control of the to other WPs on the WP and project as well. flexibility to Consortium Low Low implementation might slow product each period down key deliverable in activities of discussion with the project management board to get approval. The WP3 The WP3 is involvement interacts with linked to policy from the WP1 & WP2, reform, so the decisionand best makers to Throughout the contributes coordinating project to other WPs strategies will support Medium High WP3's implementation as well. be applied, activities will period while they are be less than playing in key expected roles in support this deliverable.

Page | 13

Deliverable 5.2 – Risk Management and Mitigation





Quality of WP3 University TVET interacts with lecturers, WP1 & WP2, professors and program is recognized and researchers, contributes only at the trainers are Throughout the university to other WPs well-educated project level Medium Medium as well. to provide implementation their period professional to continuing education or training to the next general Lack of WP3 Dissemination interest from interacts with strategy and the students WP1 & WP2, awarenessthe offering and raising to TVET Throughout the contributes students is a to other WPs project crucial process Medium Medium implementation as well. to get more period involvement from the students at the university level. Due to Covid-WP3 It may delay 19 pandemic the travel to interacts with globally, WP1 & WP2, and from Asian some and partner activities may contributes countries and be delayed, to other WPs EU partners to and the Throughout the as well. jointly conduct deliverables project project High High will be not implementation activities, produced in period particularly time. capacity building; however, consortium could be assessed by

Page | 14

Deliverable 5.2 – Risk Management and Mitigation





online platforms.

WP4: Synergic development of educational strategies for academia and TVET

WP 4 RISK DESCRIPTION	SEVERIT Y	LIKELIHOO D	TIMING	Interaction with other WP's	Mitigation Measures
Translation of the developed material where required, including potential translation of parts of the Open On-line Learning Management System (OOLMS) and its content, might take long time	Medium	Medium	Throughout the project duration	WP2 and WP3 (insofar delays in the delivery and functioning of the OOLMS would affect training)	Early start of all activities; Correct communication to partners and correct understanding of respective roles; regular check during Management Board meetings; possible involvement/shift of additional resources for translation.
Political or socio- economic changes, outside the control of the Consortium might slow down key activities of the project	Medium	Medium	Throughout the project duration	Interacts with all WP's	Discussion and agreement of possible tasks re-allocations from the Management Board; Delivery of clear communication messages and statements, aiming at making the advantages of the project for involved territories and recipients clear, irrespectively of the governing party.

## Lead Organizations: IFOA, Italy

Page | 15

Deliverable 5.2 – Risk Management and Mitigation





COVID-19- related constraints outside the control of the Consortium might slow down key activities of the project	High	High	Throughout the project implementati on period	Interacts with all WP's	Early start of all activities; Discussion and agreement of possible tasks re-allocations from the Management Board;
Taking decisions regarding the practical implementati on of Hubs might be a long process	High	Medium	Throughout the project implementati on period	WP6 (sustainabilit y, insofar the Hubs are meant to last and function well after the project end)	Foster understanding of roles by involved partners; Early involvem ent of all categories of stakeholders; search/ enforcement of political/ institutional support to the project; clear and widespread communication; fostering reputation and "image" of individuals/organisation s involved in the Hubs.
Uneven composition of multi- stakeholders' governance teams might endanger their proper functioning	High	Low	Throughout the project implementati on period	WP7 (insofar the whole project managemen t would be affected by delays or failure in achieving WP4 objectives)	Understanding of roles by involved partners; Early involvement of all categories of stakeholders; search/ enforcement of political/ institutional support to the project; clear and widespread communication; fostering reputation and "image" of individuals/organisation s involved in the Hubs.

Page | 16

Deliverable 5.2 – Risk Management and Mitigation





### WP5: Project's quality control plan

# Lead Organizations: POLIBA, Italy

WP 5 RISK DESCRIPTION	SEVERITY	LIKELIHOOD	TIMING	Interaction with other WP's	Mitigation Measures
Political or economic instabilities in the Asian Partners	Medium	Medium	Throughout the project duration	There is a strong and close interaction with the other WPs because of the nature of this WP, which is based on the quality control of every WP activity.	Discussion and updates in time to re-arrange the tasks development by the Management Board.
An overall deterioration of the business environments in the Asian Partners, which could have a negative impact on the generally positive attitudes towards universities and entrepreneurship	Medium	Medium	Throughout the project duration	There is a strong and close interaction with the other WPs because of the nature of this WP, which is based on the quality control of every WP activity.	Discussion and updates in time to re-arrange the tasks development by the Management Board.
Risks related to project activities and deliverables (e.g. web	Medium	High	Throughout the project implementation period	There is a strong and close interaction	Monthly on- line meeting to mitigate risk of poor

Page | 17

Deliverable 5.2 – Risk Management and Mitigation





platform may not with the communication other WPs function to arrange in properly, project because of time any partners may the nature possible face delay with of this WP, change. visa applications which is and therefore based on miss major the quality project events, control of insufficient every WP interest in activity. engagement among the secondary target groups which could undermine the results and impact) Problems within There is a Monthly onthe partnership strong and line meeting to that include bad close mitigate risk of partner interaction poor performance with the communication related to late or other WPs to arrange in Throughout the no completion of because of time any project deliverables, Low Low the nature possible implementation poor quality of of this WP, change. period deliverables and which is poor quality of based on communication. the quality control of every WP activity. **Restrictions in** There is a Travels in the the involved strong and first year could Countries due to close be delayed or Throughout the COVID-19 interaction postponed to project pandemic can Medium High with the the second implementation cause delays in other WPs year and some period because of visits could be processing the nature developed (signature, stamping and of this WP, virtually. It is

Page | 18

Deliverable 5.2 – Risk Management and Mitigation





delivery) of	which is	strictly related
administrative	based on	to the ongoing
documents.	the quality	pandemic
	control of	situation so it
	every WP	may change
	activity.	quickly.

## WP6: Project dissemination and sustainability

# > Leading Organisation: MJU, Thailand

WP 6 RISK DESCRIPTION	SEVERITY	LIKELIHOOD	TIMING	Interaction with other WP's	Mitigation Measures
Dissemination material might not be delivered on time for specific dissemination events or activities.	Medium	Medium	Throughout the project duration	Interacts with all WP's	Reminders and constant communication with consultants / Contractors to Implement late clauses.
Translated version of the dissemination material and of the website might take longer time.	Medium	Medium	Throughout the project duration	Interacts with all WP's	Regular checks and reminders on team/and board meetings
Inadequate number of quarterly accesses or number of monthly contents or events' updates for online materials.	High	High	Throughout the project implementation period	Interacts with all WP's	Early start of the online activities or social media or possible outdoor activities.

### Page | 19

Deliverable 5.2 – Risk Management and Mitigation





Covid-19 situation might delay the outdoor dissemination activities related to raising awareness in young generation as well as public events	High	High	Throughout the project implementation period	Interacts with all WP's	Smooth and clear communication/ messages between teams and WP leaders.
Consultants/ contractors delays or their components fail to meet requirements.	Medium	Low	Throughout the project implementation period	WP 4 sustainable activities/hubs after the end of the project	Regular checks and reminders on team/and board meetings.
Schedule risk; actions or activities will take longer than expectation due to unplanned changes or political change or socio- economic change or legal change	Medium	Medium		WP 4 sustainable activities/hubs after the end of the project	Smooth collaboration and constant communication to eliminate them.

Page | 20

Deliverable 5.2 – Risk Management and Mitigation





### WP7: Project management and coordination

# > Lead Organizations: TUHH, Germany

WP 7 RISK DESCRIPTION	SEVERITY	LIKELIHOOD	TIMING	Interaction with other WP's	Mitigation Measures
Socio- economical events outside the control of the Consortium might slow down the project and cause a delay in the activities	Medium	Medium	Throughout the project duration	There is strong interaction with other WPs because of the nature of this WP, which core is managing of the WP activities.	Discussion and agreement of possible tasks re-allocations from the Management Board.
Institutional rearrangements of the involved Partners might cause a delay on the delivery of the reports.	Medium	Medium	Throughout the project duration	WP 4 sustainable activities/hubs after the end of the project	Discussion and agreement of possible tasks re-allocations from the Management Board.
Restrictions in the involved Countries due to COVID-19 pandemic can cause delays in processing (signature, stamping and delivery) of administrative documents.	Low	High	Throughout the project implementation period	There is strong interaction with other WPs because of the nature of this WP, which core is managing of the WP activities.	Travels not originally foreseen could be agreed with PO and organised in the first half of the second year. Asian Partners will be solicited to spend the money foreseen for equipment within the end of the first year.

Page | 21

Deliverable 5.2 – Risk Management and Mitigation



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Budget expenditures foreseen for travels and costs of stay may not be used in the first year of the project. This could be an obstacle for reaching the	Medium	Medium	Throughout the project implementation period	There is strong interaction with other WPs because of the nature of this WP, which core is managing of the WP activities.	Travels not originally foreseen could be agreed with PO and organised in the first half of the second year. Asian Partners will be solicited to spend the money foreseen
minimum expenditure of 70% of the first pre-financing transferred.					for equipment within the end of the first year.
Poor communication among partners, particularly when there are issues and hindrances in performing tasks within a set deadline.	High	Medium	Throughout the project implementation period	There is strong interaction with other WPs because of the nature of this WP, which core is managing of the WP activities.	Monthly online meeting to mitigate risk of poor communication.

Page | 22

Deliverable 5.2 – Risk Management and Mitigation





# 3 Conclusion

The consortium of this project plans to remain highly dedicated to the risk assessment procedures agreed while the top priority for all partners will be to identify potential risks well in advance and take measures to mitigate them. All risks identified throughout the project duration and regarding the projects work packages have been assessed in terms of their likelihood of occurrence and their impact on the project activities and results. Apart from that, for each risk identified, preventive risks are being suggested and at the same time the risk's interconnection with other Work Packages is stated. As shown in this report, the consortium will take up an action plan which will include measures related to:

- Management of risks through internal processes including smooth communication through frequent online meetings, teleconferences and constant reminder of roles and responsibilities
- > Reallocation of tasks within the consortium when needed
- Provision for delivery and assessment of training through online platforms if faceto-face meetings are not possible due to the Covid-19 outbreak
- Timely equipment purchases and delivery
- Establishment of strong connections with private stakeholders building the project's reputation
- Dissemination of the project's activities and results within the partner country HEI's to ensure higher engagement level of students

The consortium recognizes that risk management is a key function in helping to ensure that the project achieves its objectives. Smooth and effective project implementation is going to be ensured through establishment of a mechanism for identifying and prioritizing risk areas that will be applied throughout the project duration. Moreover, integration of risk management processes into the project management process will ensure that risks are identified well in advance at all stages of project implementation. As this risk management

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report is expected to be a dynamic document, it will be constantly reviewed and informed by the results of monitoring arrangements made.

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